SPESIFIKASI TEKNIS DAN GAMBAR

No.	Deskripsi	Kuantitas	Satuan
A	**Microsoft 365 A3 Education**		
1	Microsoft 365 A3 (Faculty)	1.000	Lisensi
2	Microsoft 365 A3 (Student Benefit)	40.000	Lisensi
B	**Windows & SQL Server**		
1	Windows Server Standard Core (Academic)	24	Core
2	SQL Server Enterprise Core (Academic)	5	Core
C	**Professional Services (Opsional)**		
1	- Managed Services Microsoft (1 Tahun) - Preventive Maintenance & Corrective Maintenance - Provide corrective actions for technical issues in Microsoft 365 services, covering license management and services health checks, and coordinate with Microsoft support for escalations. - Response time SLA: 1 hour within working hour or next day in public holiday - Corrective Engineer Support with SLA 8X5X4 for 1 Year - Preventive maintenance report every 3 Month - Callback response time: within 1 hour **Out-of-scape:** 1. Onboard and handling deep analytics enduser device 2. Assign license to end user 3. Support license that include in BoQ 4. Backup Storage M365 5. Backup SQL and Windows 6. Deep troubleshoot issue performance server include external integration	1	Lot
2	Layanan tambahan lainnya tercantum dalam KAK terlampir		
3	Masa berlaku lisensi mulai tanggal 18 Januari 2026 s.d. 17 Januari 2027		